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(LinkedIn)
jagarcig.com (Portfolio)

Top Skills

GenAI
BIAN
Cloud Sonnet 4

Languages

Spanish (Native or Bilingual)
English (Full Professional)

Certifications

GenAI Academy: Yellow Belt Level 1
DevOps esencial
Aprende a usar la metodología Lean
Gestión de proyectos con Jira
BAT (Bloomberg Aptitude Test) - 430

Jaime Garcia Garcia

Banking Modernization GenAI | Senior Software Lead | BIAN
Getafe, Community of Madrid, Spain

Summary

Senior Technical Lead focused on banking modernization and GenAI, transforming legacy platforms into scalable, secure and business-aligned solutions. I bridge tech, methodology and stakeholders to deliver outcomes: microservices architectures, event-driven patterns and cloud deployments on Azure.

I lead cross-functional teams (8–12 people), align roadmaps with BIAN, and foster continuous improvement through Agile/ Scrum, Kanban and Lean practices. Passionate about solution governance, UX-to-cloud delivery, and enabling teams with AI-assisted development (Copilot, LLMs) to boost productivity and quality.

Metrics: 10+ years in Banking · 7 years in banking consulting tech · 8–12 people teams led.

Experience

NTT DATA

7 years 4 months

Senior Technical Lead

July 2025 - Present (4 months)

Madrid Area, Spain

Led a modernization initiative using AI Agents & GenAI to transform legacy architectures into cloud-ready microservices aligned with BIAN.

Orchestrated end-to-end delivery (UX, frontend, backend, cloud) and stakeholder management to ensure value and adoption.

Technical Lead

July 2022 - July 2025 (3 years 1 month)

Madrid, Community of Madrid, Spain

Coordinated backend (Java microservices), frontend (React), and mainframe teams to deliver enhancements to Allfunds' core web portal.

Acted hands-on in development tasks to support delivery acceleration and quality.

Senior Software Engineer

February 2020 - July 2022 (2 years 6 months)

Madrid Area, Spain

Provided technical leadership in Agile projects; authored functional/technical designs and supervised multi-environment deployments.

Mentored junior developers, led code reviews, and ensured coding standards.

Software Engineer

July 2018 - February 2020 (1 year 8 months)

Madrid Area, Spain

Delivered new features end-to-end, including documentation, coding, and testing (unit, integration, UAT).

Supported banking clients (WiZink, Bankinter) with enhancements and maintenance.

Santander UK

Personal Banker

January 2016 - June 2018 (2 years 6 months)

London, United Kingdom

Relationship Management:

- Developed strategic financial plans for clients based on thorough needs assessments.
- Actively sought new leads and business opportunities to refer clients to specialized teams.
- Maintained up-to-date customer profiles and logged relevant information in the relationship portfolio.

Risk Management:

- Assessed account risk through analysis of account history to ensure appropriate service and product offerings.
- Conducted weekly risk management activities, including meetings and action plan development.
- Reported findings and implemented internal procedures to the operational risk manager.

Digital Champion:

- Played a key role as part of a small team, serving as a digital advocate and ambassador.
- Created and participated in events and presentations to showcase Santander's mobile apps.
- Provided technical support to customers visiting the branch to resolve any issues.

Banco Santander

Internship Trainee

November 2014 - December 2015 (1 year 2 months)

Madrid Area, Spain

- Co-organizing the international multi-channel workshop for Santander Universities, in order to manage an international strategy for the new digital channels in the 12 countries where we are present.
- Community Manager of three different virtual communities with more than 500 members from 18 different countries with the goal of coordinating best practices in Santander Universities of each country and subsequently implementing them.
- Demonstrated senior management with strong organisational skills and an ability to work well under pressure.

Education

Universidad Carlos III de Madrid

Bachelor's degree, Economics · (2009 - 2014)

IMF Business School

Master's Degree, Marketing and Digital Communication · (2015 - 2016)

University of Cyprus

Bachelor's degree Economics, Erasmus Program · (2012 - 2012)